

# Control & monitoring of network device

# Remote desktop software like NetMeeting, Team Viewer

- Microsoft NetMeeting

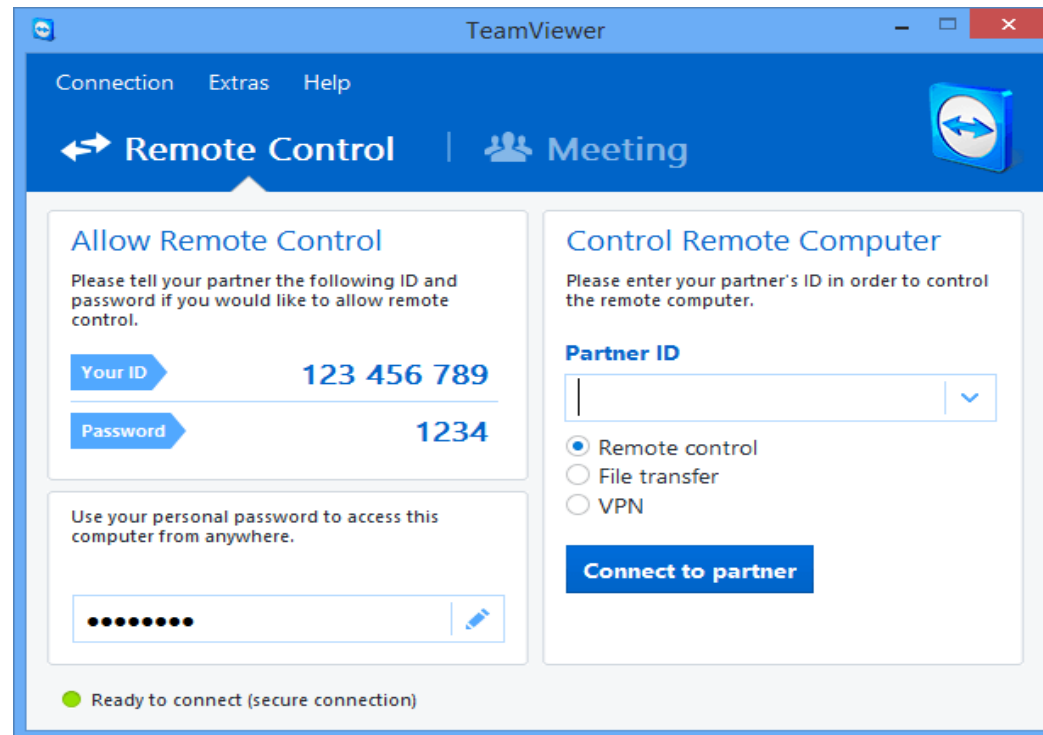
Microsoft NetMeeting is a discontinued VoIP and multi-point videoconferencing client included in many versions of Microsoft Windows (from Windows 95 OSR2 to Windows XP).

It uses the H.323 protocol for videoconferencing.

NetMeeting was released on May 29, 1996, originally bundled with Internet Explorer 3, and later with Internet Explorer 4

# Team Viewer

- TeamViewer is a proprietary software application for remote control, desktop sharing, online meetings, web conferencing and file transfer between computers



- We can download TeamViewer from <https://www.teamviewer.com/>
- Windows, Mac, Linux versions are available.
- Primary User Control
- With TeamViewer, you can easily log into your partner's device to fix IT issues. Once the authentication is approved, you have the ability to manage the IT service request quickly and easily with access to all of the functionalities of the remote device.
- Control a remote computer or Android device as if you were the primary user. With this kind of control, you don't have to worry about roadblocks. You'll be able to transfer files, fix bugs, and access information all in one place.

# How to perform a Network Audit

Once involved in a project for a client with quite a large network spanning several locations and cities. The client wanted to know the real state of their network so as to improve the overall performance of the network. Basically, he needed a network audit.

## **The scope of this project involved:**

- Inventory: determining what kind of devices were running on the network;
- Support: if any of those devices were obsolete;
- Architecture: how the devices were connected;
- Security: if there were any security concerns they needed to address; and so on.